



ResCare Florida Visitation Protocol

- Facility management or an approved designee must read this visitation protocol to each potential visitor prior to scheduling a visit.
- Family members, guardians and other authorized guests are permitted to visit ResCare residents; however, it is preferred that visitors schedule appointments in advance with the home manager.
- Visits may be scheduled on any day of the week between 9am - 7pm but must not exceed 2 hours in duration unless an extended visitation is requested in advance and approved by facility management.
- No more than two residents per home may receive a visit at a time.
- ResCare must ensure all residents have an opportunity for visitation, therefore each resident is limited to one visit each day with no more than 2 visitors present during each visit. Visits should take place in one area of the home and away from all other facility residents.
- All visitors must be over 18 years of age, pass an infection control screening process that includes a body temperature reading, complete the Visitor Screening Tool and sign the Visitor Log. Visitors with any recent exposure to or signs and symptoms of infection may not enter the facility.

Visitors must agree to each of the following terms before entering the facility:

- ✓ Maintain a 6-foot social distance protocol
 - ✓ Complete hand hygiene before and after the visit
 - ✓ Wear a surgical or N95 mask in place over nose and mouth at all times at the facility.
 - ✓ Visitors must provide their own surgical or N95 mask. Cloth masks are not permitted.
- Visits may be postponed due to exposures, positive staff and/or clients or changes in governing regulations or company policy. Visitors are encouraged to contact the facility before arriving to ensure the visit is not postponed because of these reasons.
 - Residential Managers are responsible for maintaining visitor schedules, ensuring all visitation protocols are followed and cleaning the visitation area immediately after a visit is over and before another scheduled visit.

In accordance with Florida law, additional in-person visitation will also be permitted in the following situations and may take place in other designated areas outside of the aforementioned visiting area:

- ▶ End-of-life situations
 - ▶ A resident, client or patient who lived with family before being admitted to the facility is struggling with the change in environment and lack of in-person family support
 - ▶ The resident, client or patient is making one or more major medical decisions
 - ▶ A resident, client or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died
 - ▶ A resident, client or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
 - ▶ A resident, client or patient who used to talk and interact with others is seldomly speaking

